
AGEING WELL STRATEGY

Reason for the Report

1. To provide the Committee with an opportunity to feed into the development of the service area's Ageing Well Strategy.
2. Members are to note the Ageing Well Strategy is currently being drafted and is intended for Cabinet consideration during 2022.
3. Committee Members are requested to reflect on the information attached to this report, the information presented at the meeting, and to feedback their comments to the Council's Executive to aid the Strategy's development.

Structure of the Papers

4. To assist Members' preparation for the scrutiny described above, the following papers are attached to this report:
Appendix A: Briefing Note - Ageing Well Strategy
Appendix B: Presentation - Ageing Well Strategy

Background

5. Committee Members have previously been made aware of the service area's intention to deliver an '*Adult Services Strategy*', which began formulation when the previous Director for Social Services was in post. It was intended the Strategy would be implemented by 2023¹, and would set an overarching framework surrounding service provision.
6. Committee Members have previously been advised the aims for the Adult Services Strategy would be:
 - Developing a whole-system approach for improving and monitoring performance.
 - Embedding a rights-based approach into everything we do.
 - Ensuring that the systems in place are suitable to meet the outcomes identified and provide a platform for change where they are not².
7. During Committee's previous consideration of the Local Authority Social Services Annual Report, 2019/20 & 2020/21, Members were briefed on the intention to develop an Adult Services Strategy and of the strategy's aims as detailed in paragraph 6 of this report.
8. As part of the discussions, Members were informed the Strategy would be underpinned by the services area's '*Quality Assurance Framework*'.
9. Members are reminded a Quality Assurance Framework is being progressed by the service area to ensure a whole system approach toward improving and monitoring service performance.
10. The Quality Assurance Framework will monitor service performance provided directly by the council, and services that are commissioned such as care homes and domiciliary care.

¹ [Director of Social Services \(moderngov.co.uk\)](https://www.moderngov.co.uk) pg 46. Accessed Wednesday 1 Dec 2021.

² [Microsoft Word - Adults Housing and Communities - Directorate Delivery Plan 2021-22 \(moderngov.co.uk\)](https://www.moderngov.co.uk) pg 68. Accessed Wednesday 1 Dec 2021.

11. It is intended the Quality Assurance Framework will drive improvement of service delivery across Adult Services. Ensuring person-centred care and support, and support the strengths-based practice previously introduced by the service area.
12. During the July 2021 meeting of CASSC, Members were informed the Quality Assurance Framework is intended to be in place by the end of 2021.

Adult Service Strategy – Ageing Well Strategy

13. In September 2020, within the context of the Covid-19 pandemic, and following the resignation of the Director for Social Services, Cabinet agreed a review and consultation on the Council's senior management structure. It was subsequently agreed to support further integration of Social Care, Health, Housing & Community Services, a Director of Adults, Housing & Communities post be established; enabling a joint service that is integrated in both planning and delivery.
14. Following the unification of Adults, Housing & Communities into a single directorate, the proposed Adult Services Strategy was reviewed, with the decision to refocus the strategy onto citizens needs as set out in **Appendix A**. Following its refined focus, the strategy was renamed the 'Ageing Well' strategy.

Previous Scrutiny

15. Through membership of this Committee, Committee Members will be aware of how the directorate is delivering the Well-being objective, '**Cardiff is a Great Place to Grow Older**'. With the following offered as examples of such work:
 - Development of Independent Living and Aging Well Services
E.g., Developing Local Community Well-being teams, working with partners to prevent hospital admission, or where required ensuring integrated hospital discharge.
 - Ensuring effective use of reablement services.

E.g., increasing use of assistive technology to promote different ways of supporting people at home.

- Development of the Older Persons Housing Strategy to support independent living
E.g., Developing 'well-being village' and 'community living' projects to support independent living.
- Working towards Age Friendly City status and developing Cardiff as a Dementia Friendly City.

N.B Members are to note the above list is not exhaustive and is intended as a snapshot of some of the work in meeting this objective.

16. During its October 2021 meeting, Cabinet approved Cardiff's application to the World Health Organisation to join the global network for Age Friendly Cities and Communities. In addition, it also committed to an Age Friendly promise to the people of Cardiff. As part of this process, a combined 'Working Towards an Age Friendly City' Action Plan was drawn. The Action Plan sets out the Council's vision towards an Age Friendly city and how the vision will be achieved. The Action Plan is available [here](#).

Scope of the Scrutiny

17. Members are requested to reflect on the information attached, and information provided at the meeting and to provide their feedback and input into the strategy's development.

18. The final strategy is intended for Cabinet consideration in 2022. As such this scrutiny constitutes a policy development discussion that will feed into the final report to Cabinet.

Way Forward

19. Councillor Susan Elsmore, Cabinet Member for Social Care, Health & Wellbeing, will be in attendance to answer Members' questions, supported by officers from the Adults, Housing & Communities directorate.

Legal Implications

The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters, there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

Financial Implications

The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters, there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any financial implications arising from those recommendations.

RECOMMENDATION

- i. The Committee is recommended to consider the information presented at the meeting.
- ii. Agree whether it wishes to make any comments, observations or recommendations to inform the Ageing Well Strategy.
- iii. Agree whether further pre-decision scrutiny of the Strategy will be required.

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2 December 2021